## Reflective Template: Trust and Professionalism

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| This reflective template has been designed for electronic completion, to be uploaded as part of your appraisal supporting information to SOAR (Scottish Online Appraisal Resource).  *The boxes will auto expand as you type.* | 3-step guide to completing this form:   1. **Save this form** (using “Save As”) to your computer (e.g. My Documents, Desktop), and **customise the file name** (e.g. Probity Reflections 2024) 2. Proceed to filling out the form - when finished, **Save** and **Close** the document. 3. **Login to SOAR and Upload** this file from where you had saved it (from step 1), to the *Probity declaration* > *Supporting documents* section). |

*“Patients must be able to trust medical professionals with their lives and health. To justify that trust you must make the care of patients your first concern, and meet the standards expected of you in all four domains.”*

[The duties of medical professionals registered with the GMC](https://www.gmc-uk.org/professional-standards/professional-standards-for-doctors/good-medical-practice/the-duties-of-medical-professionals-registered-with-the-gmc)

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**Do you have a personal or practice policy for performing intimate examinations? Can you describe any difficulties that this poses for you?**

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**Can you describe an event where you dealt with a patient who had an unusual health belief, or one with which you could not concur?**

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**How do you handle consultations with patients who have communication difficulties (sight, hearing, speech) or do not speak your language? Can you describe an example?**

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**Have you had experience of patient advocacy or interpreting services? How did you deal with issues of confidentiality in the consultation?**

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**How do you try to ensure that your business finances are handled safely and securely?**

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**How do you ensure that patients are made aware of any fees that may be payable for non-NHS services?**

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**Can you describe how you handle potential referrals of patients to a colleague or service on a private basis?**

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**Have you been asked to provide a reference for someone where you had reservations about their ability or suitability for a post?**

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**Can you describe an event where you became concerned about a patient’s fitness to drive? How did you manage this situation?**

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