## Reflective Template: Quality Improvement Activity (QIA)

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| This reflective template has been designed for electronic completion, to be uploaded as part of your appraisal supporting information to SOAR (Scottish Online Appraisal Resource).*The boxes will auto expand as you type.* | 3-step guide to completing this form:1. **Save this form** (using “Save As”) to your computer (e.g. My Documents, Desktop), and **customise the file name** (e.g. Probity Reflections 2024)
2. Proceed to filling out the form - when finished, **Save** and **Close** the document.
3. **Login to SOAR and Upload** this file from where you had saved it (from step 1), to the *Probity declaration* > *Supporting documents* section).
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Check GMC guidance on “[Reflecting on your quality improvement activity](https://www.gmc-uk.org/registration-and-licensing/managing-your-registration/revalidation/guidance-on-supporting-information-for-revalidation/quality-improvement-activity#reflecting-on-your-quality-improvement-activity-1156B2D064D54942AD57475015DC698E)” for further information.

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**What supporting information have you provided for your QIA?**

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| Anonymised\* minutes for biannual phototherapy near misses meeting held in November.\*patient, staff and trust details removed apart from comparative data between Royal Infirmary of Edinburgh and Tayside but both parties aware of this. |

**What strengths or achievements does it demonstrate?**

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| Biannual internal audit of phototherapy induced painful erythema episodes over the past 10 years have led to changes in our treatment protocols and safer delivery of treatment. We are also audited externally by the national managed clinical network Photonet and have used comparative data between other units in Scotland to optimise our evidence-based treatment protocols. |

**Did you encounter any difficulties in this process?**

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| No. |

**Have you been able to make any changes as a result of undertaking this activity?**

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| Yes, we noted a few years ago that there were proportionately more patients with atopic eczema experiencing painful erythema (double other diagnoses compared to workload). We developed a separate protocol for treatment of atopic eczema and the proportion developing painful erythema is now proportional to workload. |

**What have you learned from undertaking this activity?**

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| There are benefits to patient safety from auditing painful erythema episodes. |

**Is there anything else that you would like to/ need to do to follow it up?**

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| Continue biannual phototherapy near misses audit and meetings. |